

E-BILL

Name: MR. GOPAL KRISHANS/O Mr. MUKAND
LAL
Billing Address: PLOT NO 1 2ND FLOOR BLK-BK
SHALIMAR BAGH WEST LANDMARK OPP SHALIMAR
BAGH DELHI 110088
Supply Address: PLOT NO 1 2ND FLOOR BLK-BK
SHALIMAR BAGH WEST CITY DELHI 110088
LANDMARK OPP SHALIMAR BAGH
Mobile/Tel XXXXXX0529
E-mail M*****3@GMAIL.COM

Sanctioned Load (KW/KVA)	11.00/
Contract Demand	
Power Factor	0.99
District	SHALIMAR
Zone	Shalimar Bagh
MRU No.	SB09N004
Walking Sequence	000062/0001/002
Pole/Pillar No.	506-20/17/3/5/1

CA No.	60021731132
Energisation Date	19/01/2013
Security Deposit	6600.00
SLD Charges	22000.00
Connection Type	PERMANENT
Tariff Category	Domestic Lighting DL
Bill Basis	Actual(KWH)
Bill Remark	Bill On Reading
Bill Date	08/12/2025
Bill No.	13009139115
Connection Status	Active

Client Mgr- Ms. Rashmi Nagra/rashmi.nagra@tatapower-ddl.com

Unit यूनिट	Current Meter Detail वर्तमान मीटर की जानकारी		Removed Meter Detail उतारे हुए मीटर की जानकारी		Units Consumed (E) खपत की गई यूनिट्स [(A-B) x MF] + [(C-D) x MF]
	No.11036115,MF= 1.00				
	Status :OK,SMART METER 3P4W				
	Current Reading (A) वर्तमान रीडिंग	Previous Reading (B) पिछली रीडिंग	Current Reading (C) वर्तमान रीडिंग	Previous Reading (D) पिछली रीडिंग	
	01/12/2025	31/10/2025			
KWH	24267	23850			417
MDI KW	6.95				
KVAH	29248	28828			420
MDI KVA	6.95				

**Due Date (देय तिथि)**

23-DEC-2025

(Immediate for Arrears)

Amount Payable
(कुल देय राशि)

Rs. 3320.00



Current Demand Details / वर्तमान शुल्क का विवरण

Bill Period (बिल अवधि): 01/11/2025 to 01/12/2025
FC - 11.00 *100.00 *1.0323=1135.53.

Days (दिन): 31

Month (महीना): 1.0323

Amount / राशि (₹)

Fixed Charges (F) स्थायी शुल्क	Energy Charges (I) विद्युत शुल्क			Power Purchase Cost Adjustment Charge (PPAC) (विद्युत क्रय समायोजन शुल्क)	% Percentage	Amount	Electricity Tax @ 5% on (G+H+I+K+M) विद्युत कर (P)
1135.53	Units 206	Rate 3.00	Amount 618.00	(J) PPAC on Fixed Charge		51.10	88.63
	207	4.50	931.50	(K) PPAC on Energy Charge		70.90	
	4	6.50	26.00				
Time of Day (TOD) Surcharge (G)				Surcharge / अतिभाार			Rebate (छूट) (Q)
				(L) Surcharge on Fixed Charge	8.00%	90.84	
				(M) Surcharge on Energy Charge	8.00%	126.04	CCTV/LED/WIFI Units
Time of Day (TOD) Rebate (H)				Pension Trust Charge (PTC)			
	Total Energy Charge (I) 1575.50			(N) PTC on Fixed Charge	7.00%	79.49	Net Current Demand कुल वर्तमान शुल्क
				(O) PTC on Energy Charge	7.00%	110.29	3328.32

Your Electricity Bill Summary / बिल सारांश

Net Current Demand कुल वर्तमान शुल्क	+	Subsidy समिष्टी	+	Arrears/बकाया		+	Provisional Refund वापसी	+	Adjustment समायोजन	+	LPSC अभिभार	=	Amount Payable कुल देय राशि (₹)
3328.32				Energy ऊर्जा	Non-Energy गैर-ऊर्जा								3323.84
				-4.48	0								

Subsidy Details (सन्धिकी विवरण)						Consumption History (खपत का विवरण)							
Month	Unit Slab	Eligible Units	Subsidy Amount (₹)			Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
						02/10/25 to 31/10/25	30	384	Actual	3199.85	-774.16	0.00	2430.00
						02/09/25 to 01/10/25	30	596	Actual	4898.89	0.00	0.00	4900.00
Payment/Coupon History (मुगलान / कूपन का विवरण)						01/08/25 to 01/09/25	32	498	Actual	4082.12	0.00	0.00	4080.00
NOV-25	OCT-25	SEP-25	AUG-25	JUL-25	JUN-25	02/07/25 to 31/07/25	30	515	Actual	4548.41	0.00	0.00	4550.00
2430.00	4900.00	4080.00	4550.00	4676.00	1950.00	02/06/25 to 01/07/25	30	520	Actual	4680.18	0.00	0.00	4680.00
Other Arrears not incl. in "Total Amount Payable"						02/05/25 to 01/06/25	31	357	Actual	3314.62	-800.80	0.00	1950.00
On A/c of Theft Electricity			NTA/Dispute										

CONTACT US (संपर्क करें)



Sampark Kendra
19124



Chat Assistance
7303482071



Mobile App
My Tata
Power App



**Bill on
WhatsApp
7303482071**

 Website
www.tatapower-ddl.com

 **E-mail**
customercare@tatapower-ddl.com



Important Message (महत्वपूर्ण संदेश)

For any help related to Online registration of New Connection request, please contact @ 24*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Interest accrued for FY 2024-2025 ,already adjusted in bill no. 10908454996 (Generated for the period 02.03.2025 TO 01.04.2025) for Rs. 570.90 .TDS deducted Rs. 0.00

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 060021731132. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Power Purchase Adjustment Cost (PPAC) is being levied on Energy & Fixed Charges as - Provisional
PPAC - NIL and Differential PPAC @ 7.36%, for detail, please refer reverse side of bill#.

Nearest Payment Centres (1) TPDDL Payment Centre, Opp. JKP School, Shalimar Bagh , Delhi 110088

Notice: In event of all dues (incl. previous bill/s arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003.
 नोटिस : विद्युत अधिनियम 2003, धारा 56(1) के अन्तर्गत नोटिस देने के 15 दिनों के बाद देय राशि पिछले बिलों के बकाया राशिों का भुगतान ना किए जाने पर कनेक्शन की आपूर्ति बंद करने के लिए बाध्य होंगे।

Pay your Tata Power-DDL Bills through your Payment App or Bank Website With **Bharat BillPay** assurance.

Wasn't at home when the meter reader visited? Send us your reading along with photographs using Self-reading on WhatsApp.

 96675 58009

"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW"
अच्छे भविष्य के लिए विद्युत वाहन की तरफ बदलाव करें"

Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)

Category	Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	₹ 20/kW	0-200 units ₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units ₹ 4.50/kWh
	>5 kW and ≤15 kW	₹ 100/kW	401-800 units ₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units ₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units ₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS	₹ 150/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA	₹ 250/kVA	₹ 6.00/kVAh
	above 3kVA	₹ 250/kVA	₹ 8.50/kVAh
Industrial	₹ 250/kVA		₹ 7.75/kVAh
Agriculture	₹ 125/kW		₹ 1.50/kWh
Public Utilities	₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings	₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery		LT	4.50/kWh
		HT	4.00/kVAh

Detail of Power Purchase Cost Adjustment Charge Rates

for detail please visit <https://www.tatapower-ddl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges>

Period	Rate	Period	Rate
23.01.25 to 22.04.25	8.75%	01.02.25 to 30.04.25	12.89%
23.04.25 to 22.07.25	8.75%	01.05.25 to 31.07.25	10.47%
23.07.25 to 22.10.25	Nil	01.08.25 to 31.10.25	7.36%

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निम्नलिखित/सुझाव/शिकायत के लिए नीचे दिए गए विकल्पों में से किसी का चयन करके किसी का चयन करके हमसे संपर्क कर सकते हैं -

- Sampark Kendra/संपर्क केंद्र (19124)
- District Customer Care Centres/ज़िला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/रोजाना 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customer-care@tatapower-ddl.com
- To report Harassment, unethical Practice or Theft/अपमान/नैतिक व्यवहार, चोरी की घटना या चोरी के लिए 19124 पर संपर्क कर सकते हैं or write to us at vigilance@tatapower-ddl.com

Complaint Management: Three Tier Grievance Redressal Structure

Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निवेदन/शिकायत के संबंध में हुए कार्यवाही से संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं

- Level 1 - Customer Relations Executive(CRE)/उपभोक्ता संबंध अधिकारी
- Level 2 - Customer Service Manager(CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी/On any working day/किसी भी कार्य दिवस पर
- Level 3 - Circle Head (with prior appointment through Customer Service Manager)/रेजिस्टर प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)

Level 4

- Head-(Customer Services)/संयुक्त प्रमुख (उपभोक्ता सेवा)
Customer Complaint Analysis Group(CCAG), उपभोक्ता शिकायत विश्लेषण समूह, Email: ccag@tatapower-ddl.com
- Internal Consumer Grievance Redressal Cell
WebLink - <https://www.tatapower-ddl.com/Internal-Grievance-Redressal-Cell>, E-Mail ID - icgr@tatapower-ddl.com, Helpline No. - 011-66382301
Helpdesk - TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035.

TIER-II (Independent Forum-ECGRF)

- If Customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL. In respect of grievances like New Connection, Billing, Metering, Load Shedding, Power Outage, Load Enhancement/Reduction, Disconnection, Reconnection of power supply, Name change, Category Change, Street Lights, Unsafe / Hazardous services, Voltage & Power related, Any Other Grievance under DERC Regulations, 2017 or DERC Guidelines, 2019 or DERC regulations, 2014 or DERC Guidelines, 2024, then customer may approach:-

- Electricity Consumer Grievance Redressal Forum (ECGRF), Sub-Station Building, Police Colony, Model Town-II, Delhi-110009, Tel: +91-9717702316, E-mail: ecgrf@tdpl@gmail.com

- Note: Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents & inquiries etc. Which fall u/s 126, 135 to 141 & 150 of Indian Electricity Act, 2003.

TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the Electricity Ombudsman, B-53, Pashchimi Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

TOD tariff shall be applicable on all consumers (other than Domestic)

whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above

Months	TOD hours	Surcharge	Rebate
May to Sept	Peak Hours 14:00 to 17:00 hrs 22:00 to 01:00 hrs	20%	
	Off Peak Hours 04:00 to 10:00 hrs		20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @ 7% on Fixed & Energy Charges is applicable.
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as unity for sanctioned load/contract demand upto 10kW/11kVA.

As per GoNCTD order no. F. 11(106)/2025/Power/2524-2536 dated 09-May-25 for FY 2025-26

- Subsidy to domestic consumer will be applicable as below:
 - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
 - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/month on fixed charges.

General Information / सामान्य सूचना

- बिल राशि **₹. 4000/-** से अधिक होने पर मुताबिक **Cheque/Demand Draft/Online modes** द्वारा करें।
- Debit/Credit card** द्वारा **₹. 5000/-** से अधिक बिल राशि के मुताबिक पर **Processing charges** उपभोक्ता द्वारा देय होगी।
- DERC tariff order के अनुसार, सभी बिलिंग के उपभोक्ताओं के नविकृत बिजली बिल का मुताबिक, जिसमें Domestic, Agriculture & Mushroom बिलिंग शामिल नहीं है, यदि बिल 20,000/- रुपये से अधिक है, तो उपभोक्ता मुताबिक डिजिटल/ऑनलाइन से, जैसे कि NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets आदि के माध्यम से अपना अतिरिक्त है। जो 1 अक्टूबर 2022 से लागू है।
- Cheque Bounce** होने पर **Negotiable Instruments Act, 1881** की धारा **138** के तहत कानूनी कार्यवाही की जा सकती है। बिजली कनेक्शन कटा जा सकता है एवं **Cheque** वापसी शुल्क **200/-** वसूल जायेगा।
- एक वर्ष के भीतर दो चेक बाउंस होने पर उपभोक्ता ऑनलाइन चेक बाउंस से आगे **6** बिजिल चार्ज के लिए नकद और चेक से बिल का मुताबिक नहीं कर सकता है।
- यदि बिजिल चार्ज से अधिक बिजली प्रयोग नहीं करने की स्थिति में सम्पर्क केंद्र या संबंधित जिला उपभोक्ता सेवा केंद्र को सूचित करें।
- बकाया राशि के मुताबिक या करार पर **LPSC** के तहत प्रतिदिन के आधार पर **18%** प्रतिवर्ष की दर से होगी।
- कृपया किसी भी कार्यवाही आपके पास आने वाले प्रत्येक टाटा पावर-डीडीएल कर्मचारी के चयन पर चर्चा करें। इसके लिए आप सम्पर्क केंद्र या मोबाइल एप पर चर्चा कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Regulation, 2017 clause no. 26 and Schedule of charges thereof, Special Meter Reading Charges for LT Connection : ₹50/- only and for HT Connection : ₹200/- only
- Disclaimer:** "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises"/**डिक्लेमर:** यह बिजली बिल उपभोक्ता द्वारा उनके अधीन परिसर क्षेत्र के लिए केवल बिजली सप्लाई से संबंधित है एवं यह उस परिसर क्षेत्र के उपर स्वामित्व अथवा अधिकार के लिए प्रमाण नहीं प्रस्तुत करता है।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (नॉन ड्यूस प्रमाण पत्र प्राप्त करने के बिना, संपत्ति खरीद/बिक्री से पूर्व, टाटा पावर-डीडीएल से "नॉन ड्यूस प्रमाण पत्र" अवश्य प्राप्त करें।)

Payment Channels	Mode of Payment	Timings
Online Payment at www.tatapower-ddl.com	Net Banking / Credit / Debit Card	
Digital Online payments	BBPS (Bharat Bill Pay) - QR code on bill Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.	24 Hours
Mobile Wallets / Apps.		
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS*	
Designated Bank Branches*	Cash up to Rs.50000/-	As per Bank Timings
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM* Lunch Time 01:30 PM to 02:00 PM

*For More Details visit our website - www.tatapower-ddl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)

No Power Supply (NPS) complaints can now be registered through the following modes:	Electricity Bill on Whatsapp
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	For Whatsapp Opt in give missed call at 7303482071 from RMN
WhatsApp @ 7303482071	Duplicate Bill on WhatsApp @ 7303482071
	BILL <space> <CA No.>

PM Surya Ghar: Muft Bijli Yojana

Install Solar: Slash Your Electricity Bill to Zero!

Call 19124
(Extension 3)

For Registration visit
www.pmsuryaghar.gov.in

Scan here to Apply

solarinfo@tatapower-ddl.com

Monthly avg. Consumption	Installed Solar Capacity					
	Solar-1 kWp		Solar-2 kWp		Solar-3 kWp	
	Total Monthly Saving	Payback Years	Total Monthly Saving	Payback Years	Total Monthly Saving	Payback Years
300	894	1.9	1194	2.8	1628	4.8
400	876	1.9	1771	1.9	2205	3.5
500	1932	0.9	2809	1.3	3838	2
600	1132	1.5	3066	1.2	3942	2
700	1132	1.5	2266	1.5	4199	1.8
800	1132	1.5	2266	1.5	3398	2.3
900	1197	1.4	2330	1.5	3462	2.3
1000	1197	1.4	2394	1.4	3527	2.3
1100	1197	1.4	2394	1.4	3591	2.2
1200	1197	1.4	2394	1.4	3591	2.2

Note:

- The left table depicts data for the Domestic Residential category only.
- The monthly savings and payback period shown above are calculated on an estimated basis.
- Subsidy: upto Rs.108000 (Rs.78000 Central Government+30000 Delhi Government)
- Apply for GBI: (i) Maximum upto 3kW -Rs.3 per unit (ii) >3 kW to 10 kW:Rs.2 per unit

SAFETY TIPS/सुरक्षा सुझाव

- Install ELCB to detect any fault / leakage in wiring. ईलसीबी का उपयोग सुनिश्चित करें।
- Check insulation of all electrical wirings & avoid overloading. सभी बिजुल तारों के इन्सुलेशन की जाँच करें और ओवरलोडिंग से बचें।
- Be vigilant for any signs of electrical problems. Use only licensed electricians for repairing. बिजली की किसी भी समस्या के प्रति सतर्क रहें। मरम्मत के लिए केवल लाइसेंस प्राप्त इलेक्ट्रीशियन का ही उपयोग करें।
- Keep electricity meter & other electrical installations accessible. किसी भी आपातकालीन स्थिति के लिए बिजली मीटर और सभी उपकरण का रास्ता साफ रखें।

GET SMART POWER TIPS BY ROSHNI

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB



Scan to update your contact details

For Reporting Corruption Related Issues, kindly contact Corporate Vigilance at any of the below option:
 • WhatsApp : 9319342345 (Text or Voice/ Video Recording/Images)
 • Mail to: vigilance@tatapower-ddl.com
 • Helpline No.: 19124 [Press 7 for Corruption Related Issues]

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.

Towards a *Greener* Tomorrow

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi- 110009.
 CIN: U40109DL2001PLC111526; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R; HSN Code: 27160000 (Electrical Energy), HSN Code: 996912 (Open Access)